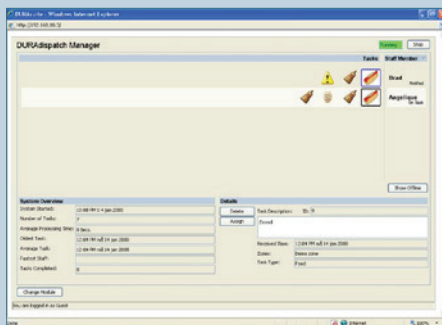


[PRODUCT SHEET]

Product:	DURAdispatch
	Web based task management and dispatch
	Compliant with all Ascom systems (DECT, IP-DECT, WiFi, Paging)
	Operates on highly reliable embedded Java Server, OJS



DURAdispatch TASK MANAGEMENT AND DISPATCH

DURAdispatch enables tasks to be allocated to staff (e.g. orderlies, porters, tradesmen and maintenance personnel) from a simple web interface.

Featuring Ascom's unique Accept/Reject feature and zone location concept the task is dispatched as a text message to the staff member that is both the best skilled and in the right area to perform the task in the quickest and most efficient way.

Features:

- Automatic queuing and distribution of tasks
- Task request input from web interface
- Graphical task management interface
- Configurable allocation algorithms
 - Round robin, Shortest queue, Quickest queue
- Manual staff roster
- Unlimited staff and assignment zones
- Configurable task types
- Real-time staff statistics for the current roster
- Resilient LINUX based appliance – no moving parts
- No software installations required – fully web based
- Logging of all task activity