



ENSUREannounce

Voice announcing of critical alarms

When critical alarms or alerts need to be sent to mobile or off-site staff, and a guaranteed delivery method is required, ENSUREannounce delivers. ENSUREannounce enables DURAsuite messages and alarms to be sent to any telephone as a voice announcement using TTS (Text-to-Speech) conversion.

Overview

Integrated Wireless' Emergency Wireless Communications system provide many options to distribute critical alarms and messages to mobile staff, regardless of location or the handheld device they are carrying.

ENSUREannounce, an integrated expansion module for the DURAsuite alarm and message management application, enables the conversion of messages and alarms into voice announcements that can be delivered to...

- mobile phones (e.g. GSM and 3G)
- fixed phones (e.g. POTS and IP)
- basic cordless phones
- any system with a standard audio input*.

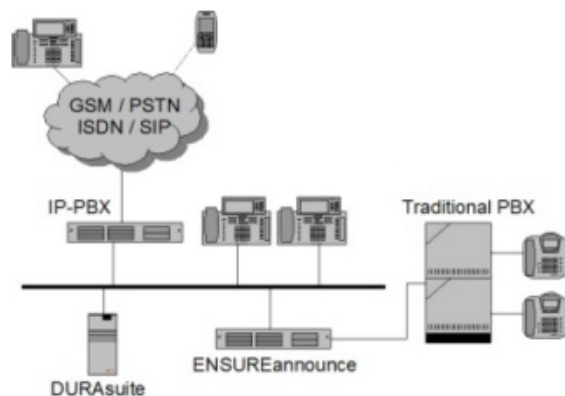
Many mobile and off-site staff who are involved in emergency response procedures only carry a mobile phone. However, relying on a mobile for critical situations is risky as the mobile SMS system involves "store and forward" technology which does not guarantee the delivery of the message.

ENSUREannounce eliminates that risk.

Integration

IW's ENSUREannounce ensures that the recipient takes responsibility by forcing them to "accept or reject" the message that they are being played by simply pressing specific keys on the phone keypad as per the voice instructions provided. If a voice announcement is not accepted it will be escalated by DURAsuite to another recipient. Each announcement, accept/reject and escalation are time/date stamped and logged in ENSURElog for post incident review.

ENSUREannounce is inherently resilient as it operates on a LINUX based appliance with no fans or hard-drives.



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